
Scituate Community Television Advisory Board Minutes

Tuesday, April 28, 2015 - - 6:00 PM

Location: DPW Office Conference Area

1. Meeting called to order - - 6:06 In attendance; Mike Davis, Al Bangert, Rich Long, Tracy Kiddie, Ed Fiddler
2. Acceptance of the Agenda - - Motioned / Second - - Approved
3. Approval of the Minutes of March 31st meeting - - Motioned / Second - - Approved
4. Broadcasting School Committee Meetings (15 minutes)
 - a. Results of discussion with School Committee members – Ed
 - i. Ed discussed his conversations with School Committee member and Selectmen. – There seemed to be a positive response to improving quality and going live.
 - b. Funding – Rich and John
 - i. John commented he also had a conversation with the School Committee Chairman and Superintendent. John presented a proposal from Access A/V for \$24,964 to purchase a 3-camera portable system including microphones for each school committee member, superintendents’ table, and the public.
 - ii. Al will take the information and draft a proposal to address “improving the quality of school committee meetings” with this proposal.
5. Review and finalize Mission & Goals (2 minutes)
 - i. Al presented the SCTV Mission Draft with the “civil and creative environment form one and all” clause.
 - ii. Ed commented on item 3 under Committee Goals. Recommend the language be more like “foster and promote” and “remove impediments” to producing and developing content for volunteers. Rather than produce content. All agreed and Al will draft new language towards that goal.
 - iii. Tracy added that item 4 shouldn’t use the term “analog” because all cable channels are digital. Ed asked about if this was more of a “year” goal rather than a mission goal. Al will rewrite to focus on our role to help improve overall quality.
6. Status on new series: “I always wanted to do that...” (5 minutes)
 - i. Mike reviewed the plan regarding this new program. PSA has been created and he and Al would be regarding a spot sometime in May.
7. Executive Director updates, including: (20 minutes)
 - a. Tracking: Analog transmission issues and quality complaints
 - i. John presented a list of “issues” and discussed how these are reported . In most all cases, several calls to Comcast are needed and many emails are sent back and forth. There is a system of capturing these emails
 - b. Ballpark costs for digital conversion
 - i. Part of the conversation surrounded the HD conversion and that no local channels are HD.
 - c. Studio activities
 - i. Many activities over the past month.
8. Other matters that may come before the Committee (10 Minutes)
 - i. None
9. Topics for May 26th meeting (5 minutes)
 - i. Send to Al if anyone has items they would like discussed.
10. Adjournment - - 7:50

SCTV Comcast Signal Issues 4/13 - Current

Sent: Wednesday, April 03, 2013 9:35 AM

We are still having issues with live feed from Town Hall. Last nights Board of Selectmen meeting went live for about 5 minutes and then kicked back to the feed from the server at the High School. Many complaints and phone calls.

On Apr 30, 2013, at 8:57 PM

FYI: There will be a short interruption of service tomorrow morning, Wednesday May 1st, between 9:30am and 10am. There is a damaged cable in front of the police station that we need to cut over to new cable.

Sent: Thursday, November 14, 2013 10:20 AM

We are having a problem here with ghosting and fluttering again on Comcast Channels 8, 9 and 22. For some reason it has been getting worse here over the last few days. The ticket number is: JB5835650

Sent: Monday, November 25, 2013 11:34 AM

Got to the Scituate Cable TV station this morning at 8am and the broadcast signal for Comcast Channel 8 is pretty bad. Lots of white spots and a ghost image is running through all the time now. Breaking up every five minutes or so. Channel 9 and Channel 22 have lots of white spots but the overall signal is not breaking up.

Sent: Thursday, December 12, 2013 8:37 AM

The ghost sweeping on Comcast Channels 8, 9 and 22 has stepped up in the last few days. I noticed this when Eric was here two weeks ago but it was not bad then. It is bad now. I have attached videos I just recorded of all three Comcast Cable TV channels here in Scituate.

Sent: Monday, April 14, 2014 3:42 PM

We had several citizens and Town Officials tell us that last weeks Board of Selectmen meeting was not broadcasting live from Town Hall on Comcast Channel 9 in Scituate. There has also been a lot of white specks/white lines interference on Comcast Channel 8 in the last few days.

On Aug 8, 2014, at 3:59 PM,

Two of our Comcast Community TV channels (Comcast Channels 9 & 22) have gone down in the last few hours. I called and created a ticket CR #387114991 and Mark told me he would try to get a tech here today if possible.

Sent: Wednesday, October 08, 2014 02:17 PM

Looks like a blackout of Comcast Channels 8, 9 and 22 in Scituate!

November 28, 2014 12:39:41 PM

Right now we have a channel assignment problem with our Comcast bands here in Scituate. The signal for Comcast Channel 8 is gone (all black screen and no audio) and the signal from Comcast Channel 9 is broadcasting on both Channel 9 and Channel 22.

On Jan 21, 2015, at 11:36 AM

Ticket number for current Comcast situation in Scituate is JB 9791391. Looks like all three of the Comcast Community Tv channels are currently out. I checked and double checked our end- all our signals all leaving the mods.

Sent: Monday, March 16, 2015 9:29 AM

I am contacting you today because we are currently blacked out again on Comcast channel 22. This problem started months ago when there was a random signal switch happening with Comcast Channels 9 and 22 over Thanksgiving. For some reason Comcast channel 9 was broadcasting on both channel 9 and channel 22 on a irregular and interruptive basis 24/7. The signals started switching out more regularly and occasionally leaving Comcast channel 22 blacked-out. I have had Comcast techs here on three separate occasions since then- the problem seems to get solved for a day or two and then it starts again. The techs are always helpful and patient but this problem is actually getting much worse. Now it is mostly blacked out on Channel 22.

Sent: Friday, March 27, 2015 12:35 PM

Everything has been working well until about an hour ago when we lost the audio for Comcast Channel 8. Currently it loud white noise

On Apr 13, 2015, at 1:07 PM

Last night I noticed intermittent line and signal spiking on Comcast channels 8 and 9- horizontal lines crossing the screen and spiking the both the video and audio signal. It has been continuing intermittently again today. Comcast channel 22 looks bad. The image is grainy and fuzzy, strobing and the audio is worse than usual. I have attached a video.

